




ONCALL APP USER GUIDE

Step 1: You will receive an email from the Management System (oncall@fpt.com.vn) as below:

Extension information

oncall
T5 28/11/2019 4:33 CH



1288@demo.oncall.vn
2 KB

← QR code

Dear 1288,

Congratulations! You have been successfully registered as a user of ONCALL CloudPBX from FPT Telecom International.

Please check your profile below for manual configure:

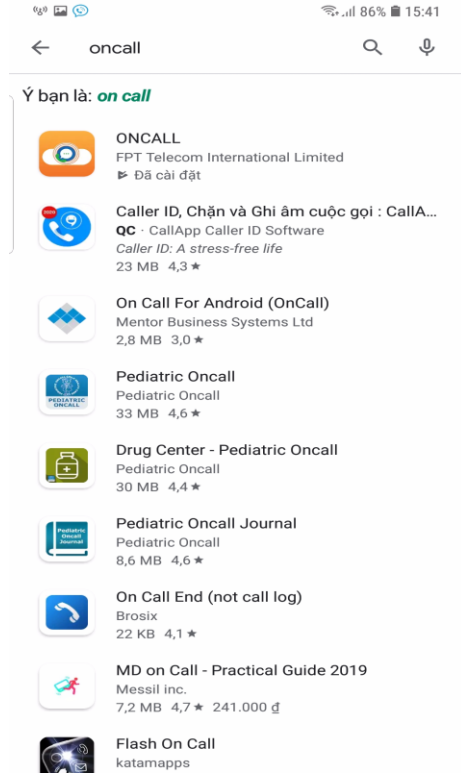
SIP Server IP: proxy.oncall.vn
Protocol: UDP Port: 5060

SIP Domain: [REDACTED]
Username: 1288
password: [REDACTED]

or by scanning enclosed QR code for IOS/Android "Oncall PBX" mobile app.

Step 2: Download the app from Google Play or Apple Store.

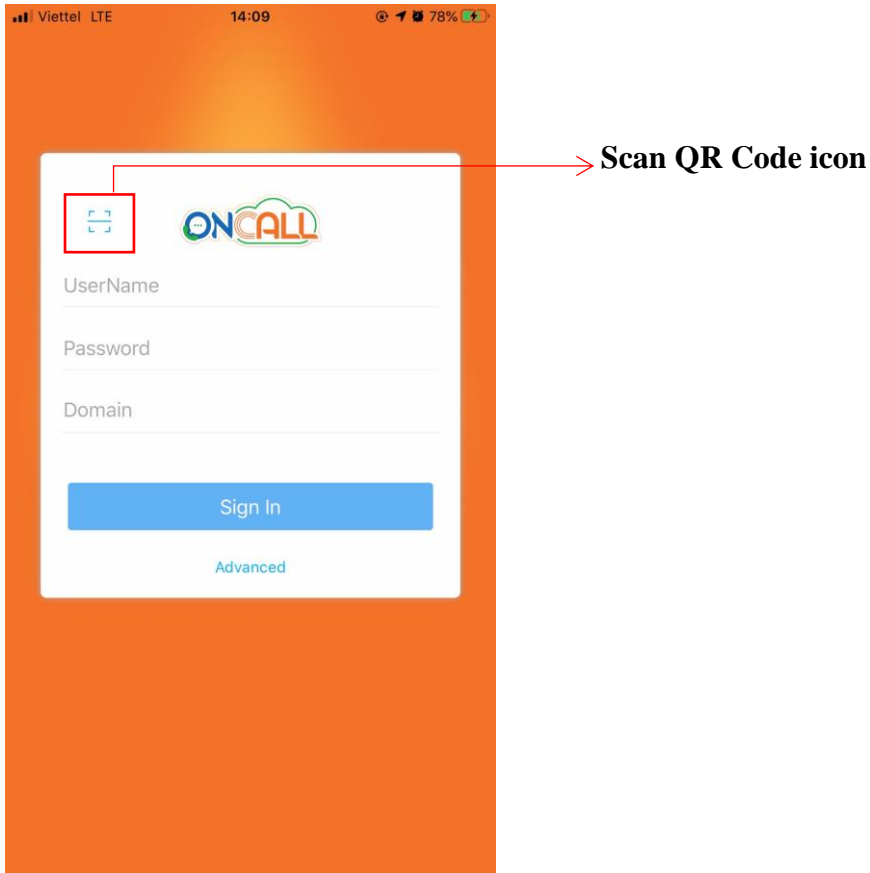
- **iOS:** Appstore → Search: ONCALL PBX
- **Android:** Google Play → Search: ONCALL



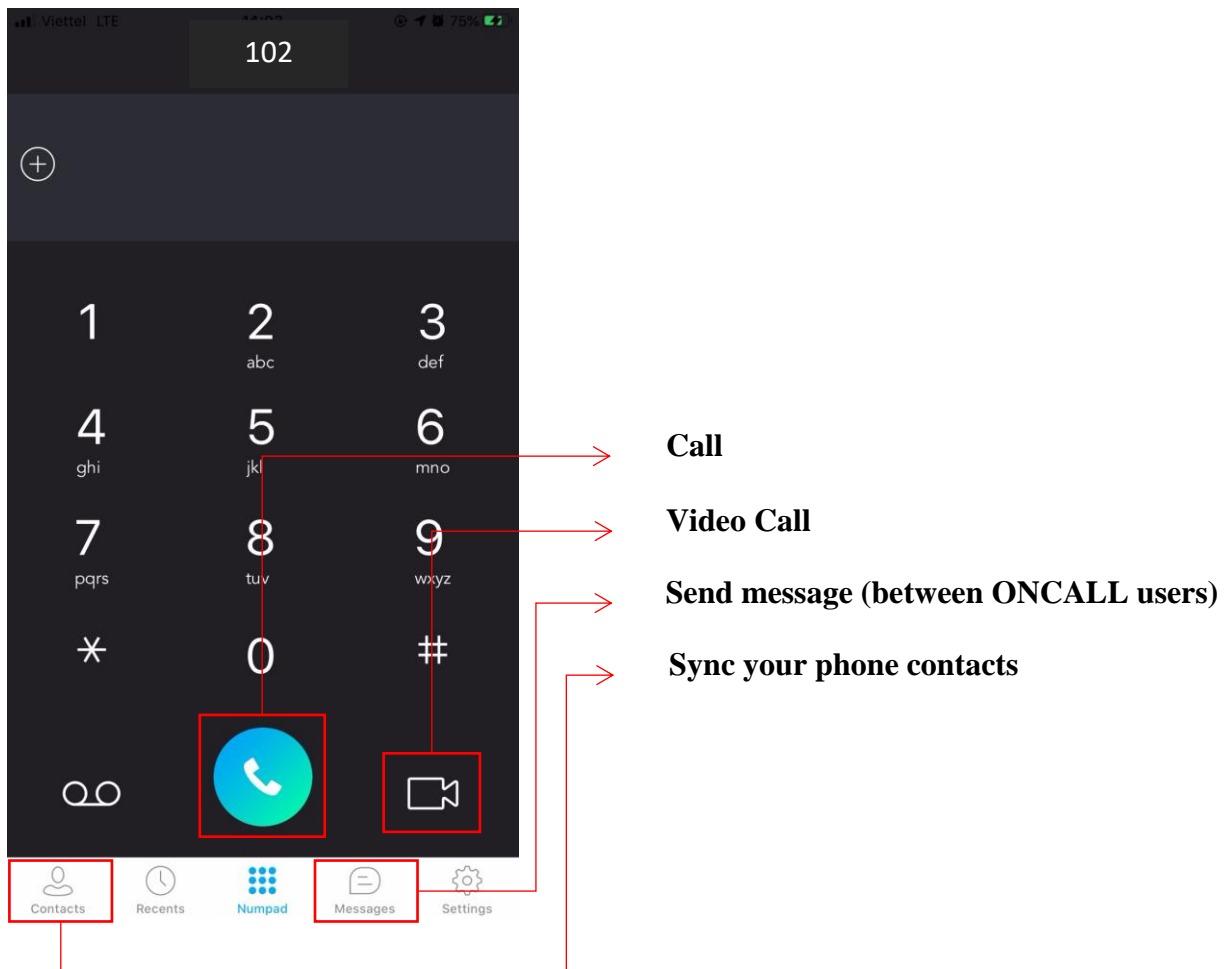
Step 3: Sign into the app

Option 1: **Scan QR code**

- Open app
- Choose Scan QR Code icon.
- Sign into the app using the QR code which the Management System has sent to you.
- After successful registration, the app will ask to allow camera access and sync phone contacts.

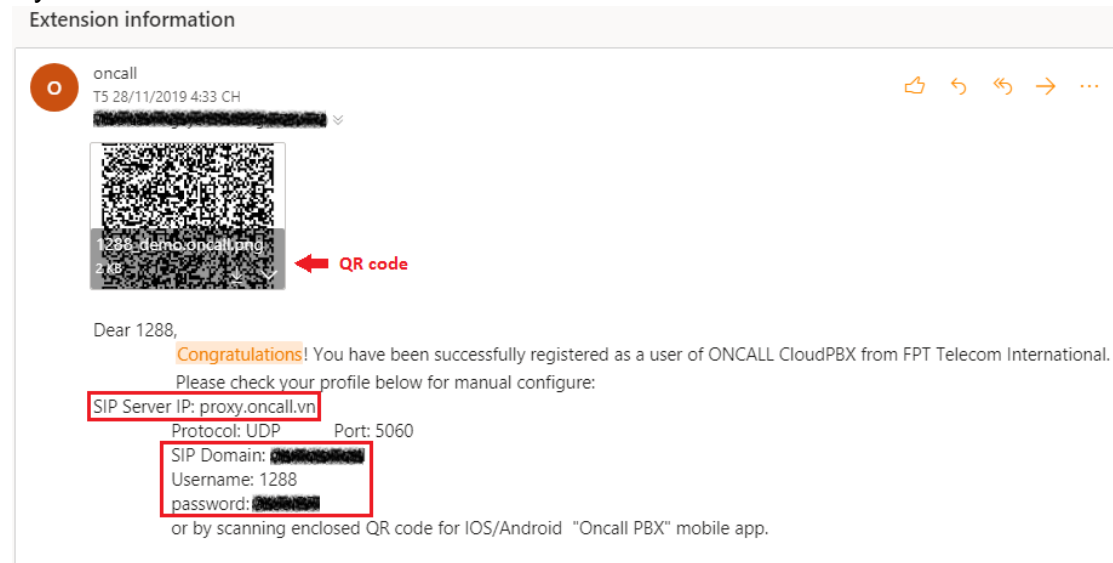


- Main interface: you can make Voice calls, Video calls with other ONCALL users.

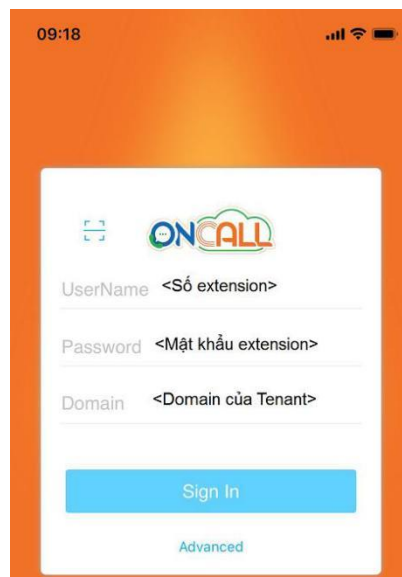


Option 2: Manually Sign in

You can manually sign into the app using the information in the email from the Management System.



- Open app
- Manually fill in the form with the Username, Password, Domain.



- Click "Advanced" to configure Outbound Proxy.

09:18 < Advanced 📶 📶 🔋

ACCOUNT ADDITIONAL

Outbound Proxy proxy.oncall.vn

Auth Name [username is the default]

Display Name [username is the default]

Voice Mail

- Click “<” to return to the registration interface.
- Click “Sign In” to start using the app.